PG Odd Semester (CBCS) Exam., December—2016

COMMERCE

(1st Semester)

Course No. : COMCC–101

(Management Thought and Organizational Behaviour)

Full Marks : 70
Pass Marks : 28

Time : 3 hours

The figures in the margin indicate full marks for the questions

Answer **five** questions, taking **one** from each Unit

UNIT—I

1. "Management is both science and arts." Explain. 14

2. Critically examine the applicability of Fayol's theory of management in a modern business organization. 14

UNIT—II

3. *(a)* Highlight the differences between formal and informal organizations. 8

(b) Write a short note on project organization. 6

4. Discuss the nature and significance of organizational behaviour. 14

UNIT—III

5. Define attitude and values. How do these factors influence in individual decision-making? Discuss. 6+8=14

6. What is group? Explain different reasons of formation of groups. 5+9=14

UNIT—IV

7. Discuss the Herzberg's two-factor theory of motivation. 14

8. How does the need hierarchy theory differ from the expectancy theory of motivation? Explain. 14

UNIT—V

9. Write short notes on (any *two*) : 7×2=14

(a) Leadership

(b) Organizational politics

(c) Conflict resolution

10. Discuss the sources of organizational conflict. 14

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