P.G. Even Semester Exam, 2023

LAW

2nd Semester

COURSE NO. LL.M.-554

(Law Relating to Consumer Affairs)

Full Marks : 70
Pass Marks : 28

Time : 3 hours

The figures in the margin indicate full marks for the questions

Answer five questions, taking one from each Unit

Unit – I

1. Define the term 'consumer' as per judicial pronunciations and discuss the concept of consumerism in the Indian Context. 7+7=14

2. Discuss the concept of price, maximum retail price and Faire price with relevant laws & suitable examples. 14

Unit-II

3. Discuss the rights of consumers under the consumer protection laws in force. Suggest for improvement in the existing law for better protection of the consumers. 7+7=14

Turn over

4. Discuss the concept of 'services' and deficiency in service as decided by the Supreme Court of India. 14

Unit-III

5. What is a consumer protection council? Discuss the utility and desirability of such councils for protection of consumers? 14

6. Discuss the role of Supreme Court in the expansion of consumer protection in India. 14

Unit-IV

7. What do you mean by 'Banking Ombudsman'? Also discuss about the role of RBI in consumer protection. 14

8. Discuss the role and function of the "Food safety and Standard Authority of India." 14

Unit-V

9. What is the need of a Quality and Standardization System? Discuss about 'Role of BIS (Bureau of Indian Standards)' in the context of consumer protection. 7+7=14

10. Give an overview of the role of "ISO" (International Organization for Standardization). 14

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