PG Even Semester Exam, 2024

Political Science

2nd Semester

COURSE NO. POL – 552

[Public Administration Concepts & Issues]

Full Marks : 70
Pass Marks : 28

Time : 3 hours

The figures in the margin indicate full marks for the questions

Answer five questions, taking one from each Unit

UNIT-I

1. Define Public Administration. Discuss in detail the nature & scope of Public Administration. 6+8=14
2. What is Private Administration. Analyse the difference between private and public administration. 6+8=14

UNIT-II

3. Evaluate the basic principles of structural approach to Public Administration as enunciated by Frederick W. Tayor. 14
4. Define Human Relation Approach. Analyse the main findings of Hawthrone experiments. 14

Turn over

UNIT-III

5. Critically assess the features of Public choice approach. Mention the four different kinds of "Pure forms" of goods & services under Public choice Approach. 7+7=14
6. Define Good Governance. What are the ailments and pressing problems associated with public services? 6+8=14

UNIT-IV

7. Discuss the origin and development of the concept of New Public Management (NPM). 14
8. "Serve Citizens, not customers"- Evaluate the statement of Robert B. Denhardt in the context of New Public Service. 14

UNIT-V

9. Discuss the causes and remedies for corruption in Indian Administration. 14
10. Assess the provision of Information Technology Act, 2000. Briefly discuss the benefits of e-governance. 8+6=14

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2024/SEM/EVEN/04/12/POL-552/059

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